

Wellcare – Provider Search Steps by Plan



Important Note:

If the beneficiary has never seen a desired provider before, verify that the provider is accepting new patients for the Medicare Advantage product by reviewing the **Accepting New Patients** field. It is strongly recommended that you use the provider search tool to verify preferred specialists, pharmacies, and other medical professionals.

Wellcare By Allwell

1. Go to the health plan's website.
2. Select **Find a Doctor**.
3. Select a state.
4. Select **Search Now**.
5. Search by street address, ZIP code, or county.
6. Select a Network.
7. Begin search by name, specialty, and more by selecting a search type.
8. In **Filter**, options are available to select other preferred criteria, as needed, to search for a preferred provider.

Ascension Complete

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Wellcare By Fidelis Care

1. Go to the health plan's website.
2. Select **Find a Doctor**.
3. In the **LOCATION** field, input and select the beneficiary's county and state.
4. In the **I'M LOOKING FOR** drop-down field, select **Name**. Type the provider's name in the **Name** field, and then select **See Results**.
5. Select the **View Details** link for the preferred provider.
6. If the beneficiary is looking to choose a primary care provider (PCP), verify that **Primary Care Provider (PCP)** is displayed below the provider's name.
7. Scroll down to the location information for the provider and verify that they accept Medicare Advantage.

Wellcare By Health Net

1. Go to the health plan's website.
2. Select **Find a Doctor**.
3. In the **LOCATION** field, select **Search by county**.
4. Type the name of the county in the **County** field.
5. Select the Filter by **Provider Name**.
6. Type the last name of the provider, then select the **CONTINUE** button.
7. A view of available provider types and selected providers will appear.
8. Select **Doctors**.
9. In the **Select Plan Type** drop-down, select **Medicare**.
10. In the **Select Plan** drop-down, select the appropriate Medicare plan.
11. To locate a primary care physician, in the **Filter doctors by:** drop-down, select **Primary Care Physician**. Check each box for all specialties that apply.
12. If the beneficiary is going to be selecting a provider they have not seen before, check the **Only Doctors Accepting New Patients** box.
13. Scroll down and view the filtered list of providers.
14. Review the list to locate the preferred doctor. You can change view options, number of results per page, and sort order.
15. To view more information about a provider, select the **View Details** button.
16. Scroll down and select a medical group to view related medical group information.
17. Review the **Provider Status** field to ensure the provider is accepting new patients in that medical group.

Wellcare By ‘Ohana

1. Go to the health plan’s website.
2. Click **Find a Provider/Pharmacy**
3. To search for providers in your plan, enter your ZIP code, select **Medicare** coverage, and select the desired plan.
 - a. Select where you want to search.
 - b. In the **What are you looking for** field, type a provider, keyword or specialty. (For a list of specialties to choose from, select the **Specialty** link.)
 - c. Select **Go to Results**.
4. Search for and select a provider.
 - a. After selecting the **Go to Results** button, a view of available providers will appear based on the criteria selected / entered.
 - b. Select **Map** to view the locations of the providers listed.
 - c. Select **List** to return to the results page to view the list of available providers.
 - d. From the list of available providers, select a provider’s name to view detailed information.
 - e. If more than one provider is listed, beneficiaries can compare up to three providers at one time.
 - f. Use the navigation bar on the right to modify criteria and update search results.

Wellcare By Trillium Advantage

1. Go to the health plan’s website.
2. Select **Find a Doctor**.
3. Select **Search Now**.
4. Search by street address, ZIP code, or county.
5. Select a **Network**.
6. Begin search by name, specialty, and other criteria by selecting a search type.
7. In Filter, options are available to select other preferred criteria, as needed, to search for a preferred provider.

Wellcare

1. Go to the health plan's website.
2. Select a **State**.
3. Click **Find a Provider/Pharmacy**.
4. To search for providers in your plan, enter your ZIP code, select **Medicare** coverage, and select the desired plan.
 - a. Select where you want to search.
 - b. In the **What are you looking for** field, type a provider, keyword or specialty. (For a list of specialties to choose from, select the **Specialty** link.)
 - c. Select **Go to Results**.
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