

Member Bulletin

ANNOUNCING YOUR NEW COMMUNITY-BASED PALLIATIVE CARE BENEFIT



By

FIDELIS CARE®

Dear Member,

Thank you for trusting Wellcare Fidelis Dual Align (HMO D-SNP) with your healthcare needs.

We are excited to share an important update. Starting April 1, 2026, eligible members will have access to a new no-cost benefit: Community-Based Palliative Care (CBPC).



What Is Community-Based Palliative Care?

CBPC helps members manage the symptoms of serious illness. They also help you navigate the healthcare system, with support from a dedicated team. Members may receive ongoing support to improve their quality of life. Unlike hospice care, CBPC does not require a terminal diagnosis.



Who Can Get CBPC?

Members living with a serious illness and showing signs of reduced quality of life, such as trouble doing daily activities, are eligible.

Eligibility may also be granted by Wellcare Fidelis Dual Align, based on the needs of the member.



What Does CBPC Cover?

- ✓ Outpatient symptom management;
- ✓ Home nursing and social support;
- ✓ Advance care planning;
- ✓ Care coordination;
- ✓ Counseling;
- ✓ Medication management;
- ✓ Caregiver training; and
- ✓ A support hotline is available 24 hours a day, seven days a week.

(continued)



Your Wellcare Fidelis Dual Align Care Manager

If you wish to use your CBPC benefit, you will be paired with a Care Manager. Your Care Manager will coordinate services and help refine care plans through monthly meetings.

Care Managers can also help you with additional covered benefits. They will work closely with the CBPC team to address evolving healthcare needs.



Important Reminders:

- ▶ This bulletin does not detail all plan benefits. Please reach out for more details about coverage, limitations, and restrictions; and
- ▶ Enrollment in Wellcare Fidelis Dual Align (HMO D-SNP) depends on contract renewal. Benefits may change on January 1 of each year.

Questions? Call Us for Help.



To learn more about the CBPC benefit or your eligibility, please call Wellcare Fidelis Dual Align (HMO D-SNP) at **1-866-892-8340** (TTY: **711**). From October 1 to March 31, we are here Monday through Sunday, from 8 a.m. to 8 p.m. From April 1 to September 30, we are here Monday through Friday, from 8 a.m. to 8 p.m. There is no charge for your call.



For more information, visit go.wellcare.com/FidelisNJ.

We look forward to supporting you with this new benefit and are committed to helping you access the care you need.

Sincerely,

Wellcare Fidelis Dual Align (HMO D-SNP)



By

FIDELIS CARE

Wellcare Fidelis Dual Align (HMO D-SNP) is a Fully Integrated Dual Eligible Special Needs Plan with a Medicare contract and a contract with the New Jersey Medicaid program. Enrollment in Wellcare Fidelis Dual Align depends on contract renewal. This information is not a complete description of benefits. Contact the plan for more information. Limitations and restrictions may apply. Benefits may change on January 1 of each year. Please contact Wellcare for details.

If English is not your first language, we can translate for you. We offer no cost language assistance, auxiliary aids and services, larger font materials, oral translation, and other alternative formats. For assistance call 1-866-892-8340 (TTY: 711).

Si su lengua materna es el español, podemos traducir para usted. Ofrecemos sin costo asistencia lingüística, servicios y dispositivos auxiliares, materiales con un tamaño de letra más grande, traducción oral y otros formatos alternativos. Para recibir asistencia, llame al 1-866-892-8340 (TTY: 711).

如果中文是您的母语，我们可以为您翻译。我们提供免费的语言协助、辅助设施与服务、字体较大的材料、口译服务，以及其他替代格式的信息。如需协助，请致电 1-866-892-8340 (TTY: 711)。

如果中文是您的母語，我們可以爲您翻譯。我們免費提供語言協助服務、輔助工具和服務、較大的字型、口譯服務，以及其他替代格式。如需協助，請致電 1-866-892-8340 (TTY：711)。

Se o português for a sua língua materna, podemos traduzir para si. Oferecemos assistência, apoios auxiliares e serviços, materiais com tipos de letra de maior dimensão, tradução oral e outros formatos alternativos no seu idioma e sem custos. Para obter assistência, ligue para 1-866-892-8340 (TTY: 711).

अगर हिंदी आपकी पहली भाषा है तो हम आपके लिए अनुवाद कर सकते हैं. हम निःशुल्क भाषा सहायता, सहायक साधन और सेवाएं, बड़े फ़ॉन्ट वाली सामग्री, मौखिक अनुवाद और अन्य वैकल्पिक फ़ॉर्मेट ऑफ़र करते हैं. सहायता के लिए 1-866-892-8340 (TTY: 711) पर कॉल करें.

જો ગુજરાતી તમારી પ્રથમ (માતૃ) ભાષા હોય, તો અમે તમારા માટે અનુવાદ કરી શકીએ છીએ. અમે કોઈ પણ ખર્ચ વિનાની ભાષા સંબંધી સહાયતા, સહાયક સહાય અને સેવાઓ, વધુ મોટા ફોન્ટની સામગ્રીઓ, મૌખિક અનુવાદ અને અન્ય વૈકલ્પિક ફોર્મેટ ઓફર કરીએ છીએ. સહાયતા માટે, 1-866-892-8340 (TTY: 711) પર કોલ કરો.

إذا كانت العربية لغتك الأولى، فيمكننا تزويدك بخدمة الترجمة. إننا نوفر مجاناً مساعدة لغوية ومساعدات وخدمات إضافية ومواد بخط أكبر وترجمة شفوية وتنسيقات بديلة أخرى. للحصول على المساعدة، اتصل على الرقم 1-866-892-8340 (TTY: 711).

Kung Tagalog ang pangunahin ninyong wika, makakapagsalin kami para sa inyo. Nag-aalok kami ng libreng tulong sa wika, mga karagdagang tulong at serbisyo, mga materyal na may mas malalaking font, pasalitang pagsasalin, at iba pang alternatibong format. Para sa tulong, tumawag sa 1-866-892-8340 (TTY: 711).

한국어가 모국어인 경우 번역 서비스를 제공해 드립니다. 언어 지원, 보조 도구 및 서비스, 큰 글씨 자료, 구두 번역 및 기타 대체 형식을 무료로 제공합니다. 이러한 서비스를 받으려면 1-866-892-8340(TTY: 711)번으로 전화해 주십시오.

Jeśli polski jest Twoim ojczystym językiem, możemy zaoferować Ci usługi tłumaczeniowe. Oferujemy pomoc językową, dodatkowe wsparcie i usługi, materiały z większą czcionką, tłumaczenia ustne oraz inne alternatywne formaty bez dodatkowych kosztów. Aby uzyskać pomoc, zadzwoń pod numer 1-866-892-8340 (TTY: 711).

Si Kreyòl Ayisyen se premye lang ou, nou kapab tradui pou ou. Nou ofri asistans lang gratis, aparèy ki bay asistans ak sèvis oksilyè, dokiman ki ekri ak gwo lèt, tradiksyon nan bouch, ak lòt fòm altènatif. Pou jwenn èd, rele nan 1-866-892-8340 (TTY: 711).

Se l'italiano è la tua prima lingua, possiamo occuparci della traduzione per te. Offriamo gratuitamente assistenza linguistica, supporti e servizi ausiliari, materiali con caratteri più grandi, traduzione orale e altri formati alternativi. Per assistenza, chiama il numero 1-866-892-8340 (TTY: 711).

Если вашим родным языком является русский, мы готовы помочь вам с переводом. Мы предлагаем бесплатные услуги языковой поддержки, вспомогательные средства и услуги, включая услуги устного перевода, а также материалы крупным шрифтом и в других альтернативных форматах. Для получения помощи позвоните по номеру 1-866-892-8340 (TTY: 711).

Bí Yorùbá báǵé èdè rẹ̀ àkókó, a leè sògbufò rẹ̀ fún ọ̀. À n fúnni ní ìrànǵwọ̀ èdè, àwọ̀n ìrànǵwọ̀ arannilówọ̀ àti àwọ̀n isẹ̀, àwọ̀n èròjà ìkọ̀lẹ̀tà títóbi sílẹ̀, ìtumò-èdè aláfẹ̀nuso, àti àwọ̀n ọ̀nà kíkọ̀sílẹ̀ àfirópò mǐíràn láì gba owó rára. Fún ìrànǵwọ̀ pe 1-866-892-8340 (TTY: 711).

Se Twi ye kasa a wode twaa wo funuma a, yebetumi akyerε ase ama wo. Ye de kasa ho mmoa a wontua hwee, mmoa ne nnwuma a εboa, atwerεdeε akεseε, ɔkasa mu nkyerεaseε, ne akwan afoforo so ma. Se wope mmoa a frε 1-866-892-8340 (TTY: 711).

Ọ̀ búrú na Igbo bú asùsù mbú ǵì, anyì nwere ike ìsùgharì ya maka ǵì. Anyì na-enye nkwardo asùsù na-akwughì ùgwọ̀, enyemaka na ọ̀rú ndì ọ̀zọ̀, nnukwu ihe ọ̀nùndèe , nsùgharì okwu ọ̀nù, na ùdì ndì ọ̀zọ̀. Maka enyemaka kpọ̀ọ̀ 1-866-892-8340 (TTY: 711).

మీ మొదటి భాష తెలుగు అయినట్లయితే, మేము మీ కోసం అనువదించగలము. మేము ఎలాంటి ఛార్జీలు లేకుండా ఉచితంగా భాష సంబంధ సహాయం, సహాయక టూల్స్ మరియు సేవలు, పెద్ద ఫాంట్ మెటీరియల్స్, మౌఖిక అనువాదం, అలాగే ఇతర ప్రత్యామ్నాయ ఫార్మాట్లను అందిస్తాము. సహాయం కోసం, 1-866-892-8340 (TTY: 711) నంబర్ కి కాల్ చేయండి.

اگر اردو آپ کی مادری زبان ہے تو ہم آپ کے لیے ترجمہ کر سکتے ہیں۔ ہم بغیر کسی قیمت کے زبان کی معاونت، معاون امداد اور خدمات، بڑے حروف کے مواد، زبانی ترجمہ اور دیگر متبادل فارمیٹس کی پیشکش کرتے ہیں۔ مدد کے لیے 1-866-892-8340 (TTY: 711) پر کال کریں۔

Si le français est votre langue maternelle, des services de traduction sont disponibles. Nous offrons gratuitement des services d'assistance linguistique, des aides et services auxiliaires, ainsi que l'accès à une traduction orale et à des informations dans une police plus grande ou dans d'autres formats. Pour obtenir de l'aide, appelez le 1-866-892-8340 (TTY : 711).

Nếu tiếng Việt là tiếng mẹ đẻ của quý vị, chúng tôi có hỗ trợ dịch thuật. Chúng tôi cung cấp hỗ trợ ngôn ngữ miễn phí, dịch vụ và trợ giúp bổ trợ, tài liệu khổ chữ lớn, phiên dịch và các định dạng thay thế khác. Để được hỗ trợ, hãy gọi 1-866-892-8340 (TTY: 711).